
ICIEC :: Project Team :: Resource Change Note

From Laisan Mobaideen <L.Mobaideen@eskadenia.com>

Date Sun 8/29/2021 11:27 AM

To Mohamad El Sayed (MSayed@isdb.org) <MSayed@isdb.org>

Cc Reyaz Ahmad Wani (WReyaz@isdb.org) <WReyaz@isdb.org>; Alaa Matar <A.Matar@eskadenia.com>; Raed Abu Hammam <R.AbuHammam@eskadenia.com>; Amer Kayyali <a.kayyali@eskadenia.com>; Ahmad Samara <A.Samara@eskadenia.com>; Anas Safi <A.Safi@eskadenia.com>

Dear Mohamad,

As informed previously,

Please note that Amer Kayyali, the product manager of Financial System & CRM is leaving ESKADENIA by end of this week,

The good thing is that the Financial System is in a good stand under ITS project, and Amer was already engaged in the discussions of the latest Changes requested during Financial UAT sessions and the scope of these changes were already defined as communicated previously.

Please note the below resources will carry out ITS Financial/ CRM activities:

- **Mr. Ala'a Matar – Acting Enterprise Business Unit Manager (NEW Role)**
 - Will be engaged in Financial, CRM, & IMS Business Analysis and will support the enterprise team engaged with ITS activities.
- **Mr. Raed Abu Hammam – Deployment Team Leader**, Who's already engaged with ICIEC Project Activities and has conducted many sessions with ICIEC IT & Finance teams
 - Will carry out & Lead Financial System Deployment Activities; UAT, Business Simulation, Financial Integration, Data Migration, & Going Live.
 - Will be engaged with Financial System Business Analysis (*If Needed*)
- **Mr. Anas Safi – Technical Team Leader**, Who's already engaged with ICIEC Project Activities and have conducted many sessions with ICIEC IT & BDD
 - Will carry out CRM/ IMS Deployment Activities; UAT, Business Simulation, & Going Live.
 - Will be engaged with CRM/ IMS Business Analysis (*If Needed*)

Also note in case of any future business discussions (gaps, CRs, etc.), we'll engage product management resources to be introduced later (New Financial System Product Manager, Sr. Business Analyst)

Thanks,

Laisan Mobaideen, PMP[®], ITIL[®] | Project Manager – Insurance Business Unit.

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